

Home Owners Committee Update February 2025

Welcome to our Newest Residents



Welcome to the new owners of Villas 78 and 198 who will join us shortly.

Breaking News!

THE HOC HAS A FULL LIQUOR LICENCE.

There have been many months of work to get this licence finalised.

The HOC would like to especially thank Gerald Keatinge for his invaluable input in securing this much awaited licence.

This means we will no longer have to apply for temporary licences for events that occur outside our past restricted licence.



General Information



- The Country Club WIFI password: **ParadiseClub12!**
- The Country Club Bar: Is a popular venue that is manned entirely by resident volunteers who give up their time so that residents can enjoy a social night out. The Bar Staff would ask that residents respect closing hours. The Bar Staff will call for “last drinks” 10 minutes before closing time, so please, stay as long as you like, but do not expect to be served after closing time. Could you also help your fellow residents who volunteer behind the Bar by bringing your empties etc back to the Bar and clearing down the table?

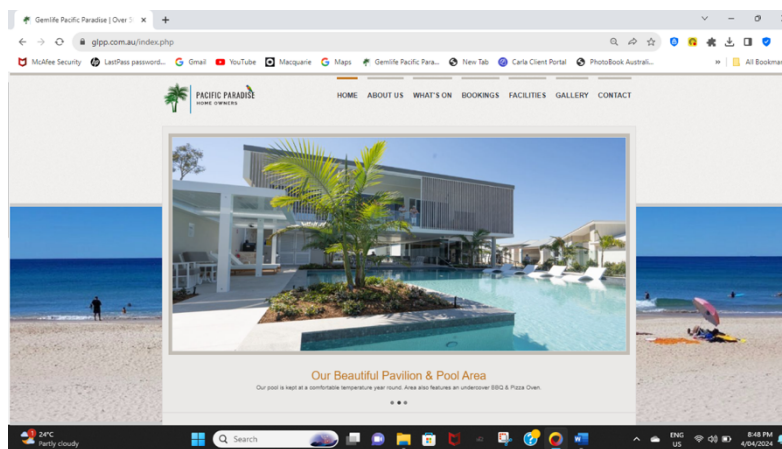
- **Emergency Services Entry:** There was some concern that emergency services may not be able to access the Resort when called. The HOC has discussed this concern with the Park Managers who advise they have checked again with emergency services and can confirm they have the access code to get into the Resort. If you have any concerns, you can always give the 000 operator the mobile phone number which will open the gate. That mobile number is **0477 167 678**. Please put it in your contacts for use as needed.
- The Park Manager has advised the buffering issues experienced by residents using the Pavilion television for activities seems to have stemmed from the modem which the Park Owner has replaced.
- **Additional Gym Equipment:** The Park Owner has agreed to install an adjustable aerobic stepper. Permission has been granted for the installation of the donated pull down straps.
- **Locking mechanism on Cinema door:** There have been occasions especially over the school holidays where the Cinema has been locked after use, and the Park Manager has been called to unlock the door to allow other residents to use the facility. The cinema door must be left unlocked after use. If you wish to lock the door during your session, that's fine, but please check the door is unlocked when you leave. The Park Manager may not always be available to open the door, and this means other residents are disadvantaged.
- **Roof cover for upstairs outdoor patio:** The HOC is disappointed that this area is unusable as it is. HOC again requested update on installation of a roof cover and how far out the roof cover will extend. The Park Owner advised they have requested quotes and are awaiting feedback on both design and costings. HOC asked that this request be given priority.
- **Cooling devices for Lawn Bowls area:** Park Owner has suggested wall fans for both ends of the area. HOC will follow up with the Park Owner as to installation if appropriate.
- **Storing our large range of DVD's and Blue Ray DVD's in the Cinema:** The HOC has purchase a more suitable and "pleasing to the eye" cabinet to house the DVD's. Thanks to Gary Savill for putting together and installing the cabinet.
- **Installation of New Flag Pole:** The previously installed flag pole was damaged and the HOC has been following up with the Park Owner to ensure we have a flag pole and associated area installed before Anzac Day. The HOC is pleased to advise that the Park Owner has assured the HOC that the new flag pole and associated Cenotaph located at the end of the Boulevard will be in place before Anzac Day.
- **Buggy Friday Night Route:** As most of you will know by now, the Buggy has decided it is time to get more formal and now has set routes and times for pick up on a Friday night. The routes have been sent to you via email, but I am sure that if you stand out the front and hail the driver, you will get a lift to the Country Club. Thank you to all the volunteers Buggy drivers.

The “Pav” Spaces



As everyone should know by now, the spaces vacated by the library and the gym have been allocated. The Park Owner has advised: Drawing costs have been approved. Currently preparing build costings.

GLPP Website



Don't forget to check out the GLPP website for all kinds of useful and interesting information. Navigate to the website using the link <https://www.glpp.com.au/>.

The Booking site is broken up into 4 categories – **Activities - BBQ's & Crafts etc., Venues, Rooms, and Sporting Activities**. Just follow the steps:

NOTE: If this is your first time trying to make a booking you will need to register by sending your details: **Your Name, Phone #, Villa number and email address** to the HOC hocpacificparadise@gmail.com requesting access. The webmaster will check and verify your details, and you will receive an email advising you of your Username and requesting you to set a “Password”.

If you are an existing client, you simply sign in with your password and away you go, and it will take you to the “Confirm Booking” button.

How to Register for a SMEG Demo

SMEG demos are conducted regularly at various resorts so that residents can learn about the functionality of their kitchen appliances.

The link to register for a SMEG demonstration is <https://www.gemlife.com.au/smegdemo>. Then just complete the details on the online form and click **Submit** to register your interest. You will then receive notifications of upcoming demonstrations.

Customer Support

From time-to-time residents may need assistance with problems in their Villas within the 12-month owners warranty period. If you need to have a particular concern rectified, please address your issues to warranties@qabuild.com.au

If you feel you are not getting any response to your concerns from warranties after your initial contact with them, please see the Park Manager who will contact warranties to see if the process can be sped up.

Other concerns relating to the Resort such as your site rent, bus bookings, flash flooding, speeding vehicles etc, should be addressed to the Park Managers.

paradise.manager@gemlife.com.au

Electricity queries or concerns should be directed to Prospecta.

Email: gemlife@prospecta-utilities.net and phone number 1800 943 052.



Safety within our Resort

Yes, this section will continue for as long as it takes!

Unfortunately, the messages are still not getting through to some.

Please be mindful of the speed limits and stop signs. They are all very visible and most at eye level, so no excuses.

The speed limits also apply as you enter and exit the resort.

For those on bikes and scooters please slow down and look before entering intersections, especially at the front gates.



Laws of the roads outside the Resort apply to the roads within the Resort.

Residents should be aware they could be fined for breaking the Law.

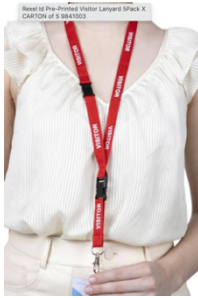
Community Security

Pedestrian Gates

One of the reasons we live in this wonderful place is because we feel secure, but if residents don't ensure the pedestrian gates are fully closed and locked before exiting and entering, we may not be considering the security of other residents within the Resort.

- Please ensure the gates are closed before leaving and after entering the Resort.
- Please be gentle when closing the gates so the locking mechanism isn't broken.

Use of Lanyards



There are still instances where visitors or “unknown” persons have been in the Resort unaccompanied, and this does concern some, in fact a lot of residents who do not wish to approach a person who is obviously not a resident. To save any embarrassment or confusion please take note of the following:

- If your visitors are with you – **No Lanyard required.** Just don’t leave your visitors alone in the Country Club or Pavilion/Pool area nor wandering around the Resort alone.
- If your Visitors would like to go for a walk on their own and see just how lucky we are to live here – sure no problem – **Lanyard required.** It would be very embarrassing if your visitor was asked who they were and what they were doing here.

Visitor Parking

If you have a visitor occupying Visitor parking overnight or an extended few days, please provide them with a **Lanyard** to display on their dashboard or ask them to leave a note on the dash stating the Villa Number they are visiting. Without this, if a visitors car has to be moved in the event of an emergency, or for any other reason, there is no way of knowing which Villa to contact.

Visitors who wish to stay longer than 24 hours should advise the Park Manager accordingly.

Should you have any questions or need further information please email the HOC hocpacificparadise@gmail.com or have a chat with any of the committee members, they are keen to assist residents in any way they can.

YOUR HOME OWNERS COMMITTEE 2024/2025



Shane Storer
Chairperson
Villa 114



Mary Earnshaw
Secretary
Villa 9



Tanneke Booth
Treasurer
Villa 85



Ian Nichol
Committee Member
Villa 131



Amanda McDowell
Committee Member
Villa 122



John Haney
Committee Member
Villa 104



Gary Savill
Committee Member
Villa 27

“Just another day in Paradise, where every hour is happy”.

*Mary Earnshaw
HOC Secretary
February 2025*